

# Ohana GRAM

WHAT'S NEW | OUTRIGGER HOSPITALITY GROUP

September 24, 2024

Dear OUTRIGGER hosts,



Please join me in welcoming **CRYSTALL HO** as our new Executive Vice President and Chief Financial Officer at OUTRIGGER Hospitality Group, effective today, September 24, 2024.

In her new role, Crystall will serve as a key member of our executive team, provide financial leadership and support fact-based decision-making. She will be responsible for driving a broad range of strategic, financial and operational initiatives to further OUTRIGGER as a best-in-class revenue operator and assist in our mission to be the premier beach resort company in the world.

Crystall's extensive experience includes managing full-cycle real estate development, asset management, and financial operations for both public and private companies. Her proficiency in policy development, business reengineering, and stakeholder relationship building will be instrumental in driving OUTRIGGER's business surrounding new acquisitions and property elevations.

Her professional journey includes leadership roles at Chartres Lodging Group, Oceanwide Holdings, Chileno Bay Development and JMP Securities. She holds an MBA in Accounting and Finance from Chaminade University of Honolulu and a BBA in Economics and Marketing from the University of Hawai'i. Crystall is an active Certified Public Accountant licensed by the California Board of Accountancy and a member of both the California Society of Certified Public Accountants and the Institute of Certified Management Accountants.

In her free time, Crystall enjoys volunteering with a variety of organizations including the Foodbank, No Reservation Giving, San Francisco General Hospital Annual Community Giving, SPCA, Presidio Trust and Habitat for Humanity. She says her passion and compassion for community service work stems from her deep value of diversity, equity, and inclusion (DEI) and her desire to make a meaningful impact on the community by helping to ensure the well-being of underrepresented groups. She's also a world traveler who loves to taste international cuisine, enjoys social dancing and Broadway shows, and aspires to re-learn piano one day.

It is our pleasure to have you with us at OUTRIGGER, Crystall.

Sincerely,

A handwritten signature in black ink that reads "JEFF".

Jeff Wagoner  
President and Chief Executive Officer